

Garden Cottage Escapes

Stoneacre. 31 Church Lane. Stathern. Melton Mowbray.

Leicestershire. LE14 4HB. Tel: 01949 869700.

Booking Procedure

1. Please contact us to confirm availability and place a provisional booking for Garden Cottage
2. Download and complete a booking form before sending with your deposit cheque to the above address
3. You will receive confirmation of your booking by email or in writing together with details of the final balance payment date and welcome information.

Thank you very much for your interest in Garden Cottage Escapes.

To be completed for all bookings

Name.....

Address.....

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.....

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Postcode.....

Telephone number.....

Mobile Number.....

Email Address.....

Please complete for Garden Cottage self-catering Bookings

Date of Arrival.....

Date of Departure.....

Total Cost

Deposit

Please make cheques payable to Felicity King. If you would like to pay by PayPal, please let me know and I will send an invoice.

Names of guests staying in the cottage and ages if under 18 years

Guest 1.....

Guest 2.....

Guest 3.....

Guest 4.....

Guest 5.....

Please note any special requirements including any changes to the bed layouts in the cottage.

Terms and Conditions of Bookings

Please read the terms and conditions before submitting a booking.

Cottage Bookings

Week long bookings start Friday 4pm and finish the following Friday at 11am.

Weekend bookings are Friday 4pm to Monday 11am.

Short breaks are Monday 4pm to Friday 11am.

A 50% deposit is required at the time of booking and the balance is due no less than 4 weeks before arrival. A £200 housekeeping deposit is due at this time as well which will be authorised for refund upon departure and cleared within 7 days to the guest account. Please contact us to discuss provisional bookings.

Cancellation Policy

The deposit paid is non-refundable. Bookings cancelled less than 4 weeks before the arrival date will be liable for the full balance unless we are able to re-let the cottage where any shortfall will be charged.

Insurance

Guests will be asked to ensure they have read the terms and conditions of booking and sign to that effect. It is strongly advised that guests take out their own holiday insurance at the time of booking in light of these terms.

Privacy Policy

Garden Cottage Escapes will not share the details of any guests with any third parties. There may be an exception to this rule if guests request reservations to be made on their behalf where a name and contact number may be required.

Disclaimer

We reserve the right to change prices at any time and without prior notice.

Garden Cottage may only be occupied by guests named on the booking forms. No unauthorised or last minute additional guests will be permitted. The properties may not be used as a party venue or in conjunction with any third party entertainment providers.

The owners shall not be responsible for any personal injury incurred or damage to properties or vehicles, however caused or sustained. Care must be taken by all guests at all times.

Parents are advised to be in control of their children at all times. Despite the quiet rural location, the property driveway and gateway lead onto a village lane with passing local traffic. Parents are invited to close the gate as required. Use of the garden and outdoor play area along with any toys provided is entirely at the users own risk.

Terms of Rental

Linen and Towels

All bed linen and bath towels are provided. The travel cot is provided with a sheet only. Outdoor/swimming towels are not provided and must therefore be supplied by guests as required.

For 2 week stays the bed linen and towels will be changed after 7 nights. Changes of bed linen during a shorter stay will be charged at £20 per bed.

Smoking

Garden Cottage is a strictly non-smoking property.

Cleaning

The cottage will be serviced prior to the arrival of guests and left equipped for a self-catering letting. Washing up liquid, toilet bleach, washing machine liquid and dishwasher tablets will be left in a guest starter pack. There is a well-stocked shop in the village and major supermarkets in nearby towns of Grantham and Melton Mowbray. Cloths and sponges are supplied and it is expected that guests will maintain the cottage during their rental. Guests will be responsible for emptying waste bins into the designated wheelie bins in the garages so that they might be emptied by the owners on a weekly basis. Full details about these collections will be in the welcome pack.

Damage

A £200 housekeeping deposit is required at the time of booking and will be refunded within 7 days of departure, subject to the property being left in a satisfactory condition. All damage and breakages, losses and additional cleaning which are incurred will be charged if the cottage is left in an unreasonable condition.

Heating

Gas central heating and electric towel rails are thermostatically controlled and will be explained upon arrival.

Repairs

We reserve the right to enter the cottage/rooms at any time after reasonable notice, to inspect or repair as necessary.

Guest Signature..... Date.....

I confirm that I have read and understand the terms stated and agree to abide by them.